Why is Harri right for Starbucks?

When you bring on a new partner, you're putting your heritage in our hands - so you want to get it right. And so do we. We're the people-first platform that knows hospitality inside out, from high-volume hiring to optimising labour across multiple sites to keeping your partners engaged throughout their careers. Harri is built with you - and your goals - in mind.



Goodbye to guesswork with data-driven decisions

Our workforce management system does the hard work for you, plotting data across multi-sites and all dayparts to build forecasts and make recommendations to ensure that each and every site has the right labour, every shift. No more headaches over endless spreadsheets.



Decrease labour costs by over 2% with labour optimisation

Manual forecasting and scheduling can leave you open to over- or under-staffing, schedule slippage, and human error. With our workforce management system, automatically optimise your labour across multiple sites and dayparts, saving money in labour costs and hours in manual work.



Build connections between your teams

From recruitment to schedule releases to internal communications, Harri is here to help. Ensure that your recruitment process is as inclusive and open as can be, and engage with your team on a regular basis to drive up employee engagement scores and retention rates.



Our roots run deep

Harri founder Luke Fryer began his career by opening the first Burger King franchise in Australia - and never looked back. His hospitality roots remain at the heart of everything we do as we work to ensure that every customer has what they need to power their people.



Connect with one streamlined system

Harri offers you one seamless employee experience platform, so you can connect with your partners from the moment they apply for a job with Starbucks to the moment they clock out - all in one place. Consolidating your systems makes your life easier, and your systems costs lower.

You're in good company

We work with the best of the best when it comes to quick service and franchises, whether that's big names or challenger brands, and we're already working with Starbucks franchisee Magic Bean Company.









the salad project











What is Harri?

Harri is the Employee Experience Platform built for hospitality, by hospitality. By focusing on the employee experience, we in turn power a better guest experience, delivering better results for all.

Learn more



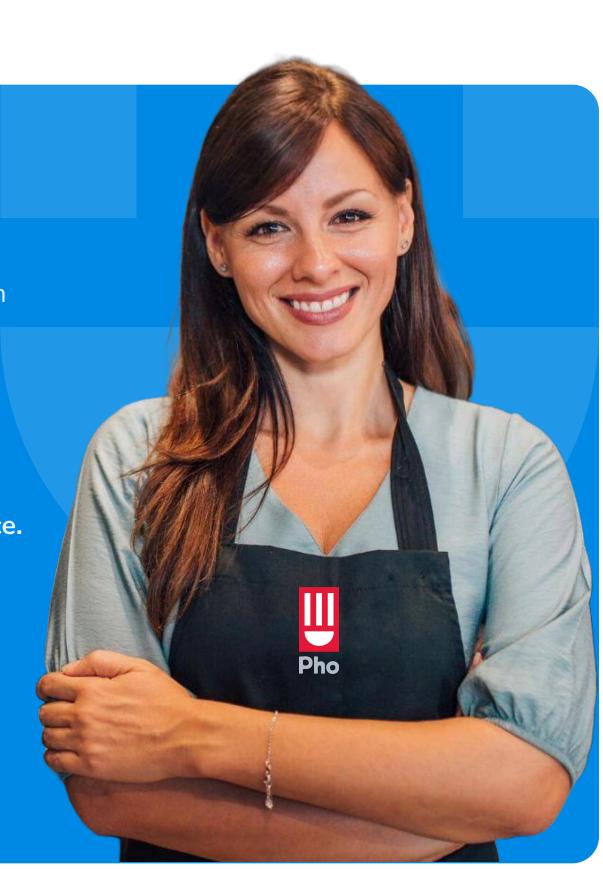
Hear why Pho chose Harri After five happy years using Harri as an ATS only, Pho made the move to

consolidate their systems and onboard Harri's workforce management system too. People Director Jade Berry wanted a platform that treated her and her team like people and made them feel heard - as well as, of course, a solution that improved their efficiency and met their needs. Harri fit the bill.

"Jade and her team felt that Harri acted more like an innovative and

proactive tech company and always tried to find solutions for new problems. This has led to more intuitive design and a better user experience. For Pho's people on the ground, this would mean less time spent on redundant HR tasks and more time with their teams and the restaurants' guests."

Read more about Pho's journey with Harri



"The Harri team has been such a

pleasure to work with. They were so

And they're not the only ones...

the technology has played a crucial role in the retention of our employees"

-Head of People, WingStop

"Launching Harri and the innovation of

helpful, attentive, and rose to the occasion to meet our needs. Most importantly, Harri needed to grow with us, and they were able to do so. It was such a challenging feat to navigate an ever changing business with our M&A activity and ambitious vision for digital transformation. I couldn't have asked for a better partner."

- Director of Accounting and Business

Process, Cafua Management Company

(t/a Dunkin Donuts)

manual-based systems, Harri was a "no brainer" The agility of Harri is crucial to the ever-changing environment; we were delighted with the fact we could phase in the functionality and add on additional modules when we need them in the future."

"We felt that from our starting point of

- Operations & People Director,

Demipower Group (t/a KFC)

Ready to power your people? Get in touch to find out how we can optimise your labour, streamline your systems, and meet your hiring needs - all while building you a more engaged, more productive team at every site.

